

Transportation for Medi-Cal Members






San Diego County



You can get transportation (rides) covered by your Medi-Cal Health Plan at no cost to you!

- This includes rides to any doctor, dental, mental health, or substance use disorder appointments, and to pick up prescriptions and medical supplies.
- Your Medi-Cal Health Plan can help you get round-trip rides depending on your needs. This may include;
 - Rides by car, taxi, bus, or train
 - Bus passes and taxi vouchers
 - Money back for driving your own car

Call your Medi-Cal Health Plan to get a ride!

Medi-Cal Health Plan	Contact Information	Prepare to Call
 Promise Health Plan	<p><u>Blue Shield Promise</u> 1-855-699-5557 Two (2) days advance notice required</p>	 <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Medi-Cal ID number <input checked="" type="checkbox"/> Home address <input checked="" type="checkbox"/> Mailing address <input checked="" type="checkbox"/> Phone number <input checked="" type="checkbox"/> Day, time, and location of appointment <input checked="" type="checkbox"/> Caregiver/provider's name
	<p><u>Community Health Group</u> 1-800-224-7766 Two (2) days advance notice required</p>	
	<p><u>Kaiser Permanente</u> 1-800-464-4000 Three (3) business days advance notice required</p>	
	<p><u>Molina Healthcare</u> 1-888-665-4621 / (844) 292-2688 Two (2) business days advance notice required</p>	

For questions about Medi-Cal or to apply for Medi-Cal benefits, please call 866-262-9881.

